

## Information on the renovation of the bathing area



Berne Brünnen, 14. Oktober 2011

Valued Bernaqua Guest

The investigation authorities have today published their report on the accident which occurred on 12 April 2011 in the Bernaqua indoor pool. We feel it is important to inform you about this direct. We are pleased that with the publication of the investigation report the proceedings have taken a further important step forward. You will find the announcement by the Regional State Attorneys Office of Berne-Mittelland by going to the following link: <http://goo.gl/Yfjt4>.

According to the specialist report by the Swiss Federal Materials Testing and Research Institute (Empa) part of the ceiling in the Bernaqua Adventure Pool had become loose primarily as a result of the incorrect installation of the suspended ceiling in the corner area of the changing room.

We must now first conduct a detailed analysis of the results of the investigation and the knowledge we have gained from this. As we had already informed you, independently of the results Neue Brünnen AG has decided to install a totally new ceiling construction in the indoor pool. We are unfortunately unable at this point in time to say when the indoor pool will be reopened. Release of the indoor pool for the installation of the new ceiling construction has not yet been issued. This is as a result of further legal enquiries which the participating parties had requested from the Commercial Court of Berne (we informed you about this on 24 August).

We will continue to keep you informed of progress and notify you in good time when the indoor pool is to be reopened. In the meantime we look forward to welcoming you to our fitness, spa and sauna facilities, the Roman-Irish pool or the new Beauty area. Our motivated Bernaqua Team looks forward to your next visit and will be happy to help you to relax and enjoy your stay.

Should you have any additional questions we will be happy to assist you at any time.

Jürg Schüpbach  
Director Bernaqua